IPI Academy

MANAGEMENT forum



Presented by
Management Forum

How to Deal with Difficult Situations in GMP Audits

This training equips auditors with strategies to handle obstacles such as documentation errors, unethical behaviours, resistance, and time-wasting tactics, ensuring a smooth and productive audit process.

Format:
Bespoke training

CPD:
6 hours for your records (depending on your requirements)

Certificate of completion

Course overview

Planning GMP audits with a disciplined and meticulous approach offers numerous benefits for both the GMP auditor conducting the audit and the audited party. While GMP audits are an authority obligation, they also provide added value during internal audits. Additionally, external audits give the audited party the opportunity to discover facts they may not have been aware of.

A GMP auditor must be prepared to handle unexpected situations at any stage of the audit and must complete the qualification process by undergoing the necessary training in this field. While GMP auditors do not evaluate audits solely based on findings, the prejudices, unrest, lack of cooperation, and contrary behavioural patterns of the audited party may lead the auditor to evaluate the audit from a different perspective.

In difficult situations, the auditor should remain polite but firm, maintaining self-control and full command of the audit. This training aims to provide insight from the GMP auditor's perspective, help the audited party cope with challenging situations, and offer strategies for overcoming them.

Benefits of attending

- **Learn** effective communication strategies to maintain a positive relationship with auditors, even during tense or difficult moments
- **Gain** tools for resolving conflicts in a calm and professional manner, helping to avoid misunderstandings or escalations during GMP audits
- **Learn** how to identify potential compliance risks and address them proactively during an audit, minimising the chance of significant issues
- **Improve** your ability to build trust and rapport with auditors, leading to better working relationships and smoother audit outcomes
- **Discuss** the legal and regulatory frameworks surrounding GMP audits, so you're better prepared to respond effectively and stay compliant
- **Consider** strategies for turning challenging situations into opportunities for improvement, leading to positive audit results and a more robust quality system

Who should attend

This training would suit those in the following professional roles:

- Quality Assurance
- Quality Control
- GMP Compliance
- GMP Auditors
- Auditing
- IT
- Regulatory Affairs
- Engineering
- Supply Chain

Run this programme in-house for your whole team

Coming to IPI Academy for your in-house training provides an all-inclusive service which gives you access to a wide variety of content, learning platforms and delivery mechanisms as well as your own personal training adviser who will work with you from the initial enquiry through to feedback and follow-up after the programme.

With over 600 trainers, all practitioners and experts across a huge range of fields, we can provide the training you need, where you need it, when you need it, and at a price which suits your budget. Our approach to tailored learning and development consists of designing and delivering the appropriate solution for each client.

For your FREE consultation and to find out more about how we can work with you to solve your training needs, please contact our training advisers:



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IPI Academy

IPI Academy is a training initiative of Falconbury and Management Forum; leading providers of industry training for over 30 years, based in the UK.

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