IPI Academy

MANAGEMENT forum



Presented by
Management Forum

Managing the Modern Workplace: Establishing and Nurturing Emotionally Intelligent Teams

Recorded on **20 November 25**

This free lunchtime course explores how building emotionally intelligent teams boosts communication, productivity, and growth while reducing workplace stress and costs.

Format:
Recorded webcast

CPD:
1 hours for your records

Certificate of completion

Course overview

A lack of emotional intelligence (EQ) will have a detrimental impact on organisations as a result of the negative effect this has on the individual employees. If an organisation does not adopt, establish and embed emotional intelligence then it will have a detrimental effect on their employees. This is evidenced in the increase in stress in the workplace and emotional exhaustion, as well as the impact this has on the individuals and the organisations. This costs British businesses an estimated **£26 billion per annum**.

Emotional intelligence is key to both personal and professional success. People who are emotionally intelligent and show genuine empathy will fully understand and manage their emotions, having an awareness of how others express and manage their emotions. This will lead to effective communications, facilitating both healthy and productive relationships with others, enabling individuals to have a more fulfilled and successful personal and professional life. This, in turn, leads to increased productivity and greater organisational growth.

In this exciting **FREE** lunchtime course:

- Discuss what an emotionally intelligent team is and how this differs from a team that is just functioning (and definitely an underperforming or dysfunctional team)
- Establishing and nurturing an emotionally intelligent team, enhancing the productivity and effectiveness of the team and therefore the organisation as a whole
- What an emotionally intelligent team looks like – why it is so effective; how this can be achieved; and the positive impact this has in the workplace
- Examples of this in practice and prompts for how emotional intelligence can be embedded into teams

Benefits of attending

- **Establish** an emotionally intelligent team that will increase productivity
- **Empathetically listen** and nurture a workforce is a potent force for change
- **Create** an environment that demonstrates that positive behaviour will lead to positive behaviour and builds a momentum of development and growth
- **Grow** a resilient team within a positive emotionally intelligent workplace
- **Establish** a psychologically safe environment where employees are emotionally strong and reduces stress and presenteeism in the workplace
- **Connect** your formed emotionally Intelligent team to the a larger purpose off the organisation – creating a culture that encourages and nurtures contributions from the whole team in a non-threatening, supportive environment will establish a proactive, productive workforce.

Who should attend?

This course is relevant for existing leaders and managers, as well as those new or aspiring to a management role, who want to achieve greater success by enhancing their leadership skills through adopting a compassionate approach.

Presenter



Claire Mould

With over thirty years' experience of working in and with the public, corporate, and charitable sectors, Claire has expertise in providing strategic, analytical, emotionally intelligent solutions that engender, inform, facilitate and embed growth through compassionate leadership.

Extending from post-doctoral studies on neurology, specifically the link between emotional intelligence and cognitive intelligence, Claire has written, presented, and worked at a national, European, and international level and has published several research papers and books.

In her previous time as a CEO of various charities, she has practical experience in the art of compassionate leadership and has developed a real passion for helping individuals and organisations to optimise their growth potential.

In addition to her work as a facilitator, delivering sessions and presenting, Claire also works as an independent consultant providing emotionally intelligent strategic solutions, embedding compassionate leadership and maximising growth.

In her spare time, Claire runs for mental health and wellbeing, including running marathons and ultra marathons.

Course date

20 November 25

Recorded webcast
12:00-13:00 **UK (London)** (UTC+00)
Course code 16647

How to book

Online:
ipi.academy/3278

Alternatively contact us to book, or if you have any queries:

Email:
info@ipiacademy.com

Phone:
+44 (0)20 7749 4749

Discounts

- Booking more than one delegate on any one date qualifies for a **30% discount** on the second and subsequent places.
- Most events qualify for an **early booking discount** prior to 6 weeks before the course date. Be sure to check on our website, where the latest discounts will be shown.

Further information

Fee
The fee includes all meals and refreshments for the duration of the course (for venue-based courses) and a complete set of course materials (provided electronically). If you have any particular requirements, please advise customer services when booking.

Please note
IPI Academy (and our training partners) reserve the right to change the content and timing of the programme, the speakers, the date and venue due to reasons beyond their control. In the unlikely event that the course is cancelled, we will refund the registration fee and disclaim any further liability.

Terms and conditions
The rest of the our terms, the event cancellation policy and the terms and conditions are on our website, please visit ipi.academy/content/terms-and-conditions

Reviews

★★★★★

Really good presentation, great real life examples, felt like we were talking one to one, thank you

Andreas Michael
Scientist
Pharmaxo Scientific
Nov 20 2025

★★★★★

I was really impressed with the speaker and I will try and implement some of her ideas in my team.

Mira Kraemer
Legal Counsel
ETH Zurich
Nov 20 2025

Run this programme in-house for your whole team

Coming to IPI Academy for your in-house training provides an all-inclusive service which gives you access to a wide variety of content, learning platforms and delivery mechanisms as well as your own personal training adviser who will work with you from the initial enquiry through to feedback and follow-up after the programme.

With over 600 trainers, all practitioners and experts across a huge range of fields, we can provide the training you need, where you need it, when you need it, and at a price which suits your budget. Our approach to tailored learning and development consists of designing and delivering the appropriate solution for each client.

For your FREE consultation and to find out more about how we can work with you to solve your training needs, please contact our training advisers:



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IPI Academy

IPI Academy is a training initiative of Falconbury and Management Forum; leading providers of industry training for over 30 years, based in the UK.

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